Preventive measures for workers’ health in the retail and shopping centre sector

PHYSICAL DISTANCING APPLIES TO EVERYONE:

- At work, from start to finish
- During lunch and breaks
- Remind the customers about the rules
- Avoid direct contact for greetings — use alternative methods instead

SO DOES HYGIENE:

- Wash your hands regularly for 20 seconds
- Sneeze and cough into your elbow
- Clean the points of contact on the basket or the cart
- Encourage electronic payment

EMPLOYERS MUST:

- Arrange work so that people can maintain a physical distance of 2 metres
- Regularly clean surfaces that are frequently touched
- Limit the number of customers in the store and the shopping centre

COVID-19 Hotline:
1-877-644-4545
To contact a CNESST inspector:
1-844-838-0808

Commission des normes, de l’équité, de la santé et de la sécurité du travail
cnesst.gouv.qc.ca/coronavirus